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FACSIMILE COVER SHEET

FAX NO : (703) 872-9306

TO : Commissioner for Patents
Mail Stop: Non Fee Amendment

FROM : Michael J. Marcin, Esq.

DATE : August 2, 2004

SUBJECT : U.S. Patent Appln. Serial No. 09/738,786
for *System and Method for Managing Client Processes*
Our Reference: 40101/01101

NUMBER OF PAGES INCLUDING COVER : 8

MESSAGE:

Please see attached. Thank you.

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[40101/01101]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s) : Kevin McCOMBE et al.
Serial No. : 09/738,786
Filing Date : December 15, 2000
For : SYSTEM AND METHOD FOR MANAGING CLIENT
PROCESSES
Group Art Unit : 2155
Examiner : Bharat Barot

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450
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I hereby certify that this paper is being facsimile transmitted to the
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22313-1450, Fax (703) 872-9306 on the date shown below:

By:

Michael J. Marcin, (Reg. No. 48,198)

Date: August 2, 2004

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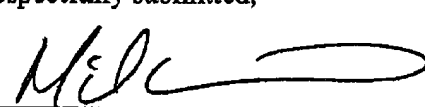
SIR:

In response to the Office Action mailed May 7, 2004, please find an Amendment for
filing in the above-identified application.

No fees are believed to be required. However, if any fees are required, please use the
deposit account of Fay Kaplun & Marcin, LLP, Deposit Account No. 50-1492. A copy of this
paper is enclosed for that purpose.

Respectfully submitted,

Dated: August 2, 2004


Michael J. Marcin, Reg. No. 48,198

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